



FAQs for Saturday Parenting Classes

I need a Letter of Attendance. How can I request one?

You can request a LoA by emailing our Program Assistant, Jenny Reyes, at jreyes@echotraining.org.

Are your offices open?

Although our physical offices are currently closed, Echo is still operating remotely. If you need to contact us, please contact our Program Assistant, Jenny Reyes, at jreyes@echotraining.org or our Program Manager, Sofia Teodoro, at steodoro@echotraining.org

When are Saturday parenting classes resuming?

It is not yet clear whether there will be successive periods of social distancing over the next 18-24 months. If this happens, we may not be able to resume Saturday parenting classes in Echo Park. For the time being, we are suspending our in-person parenting classes to prevent transmission of Covid-19.

Can I receive copies of handouts for Class #9 and #10?

We don't distribute handouts without context to prevent misinterpretation and misuse of our content. Handouts are included in the online course.

*****As a one-time only provision, anyone registered in the recently suspended series may take our existing online Trauma-Informed Nonviolent Parenting course at a discount in order to have access to missing classes. Please see the guidance below for more information*****

What is the online Trauma-Informed Nonviolent Parenting Class series?

The [online trauma-informed nonviolent parenting class series](#) follows the same curriculum as our in-person Saturday class. The online classes can be accessed via cell phone, tablet and computer.

Please click [here](#) for more information.

Can I receive a parenting certificate if I complete your online parenting class?

Our current version does not offer a certificate of completion. We are working

with our eDeveloper to update the online series so that we can track progression and therefore be able to issue certificates for those who complete the course successfully. Our goal is to have this available by mid-April.

Will you be offering Seeking Safety as an online class?

The Seeking Safety course is not currently available in an online format. We will be conferring with the developer of the program to see what adaptations can be made and whether we can offer this in a virtual format at a later date.

For Participants Who Do Not Need to Track Attendance or Aren't Interested in Receiving a Parenting Certificate

How can I make-up the last two classes of the suspended series (class #9 and #10) or any other class in the series?

As our current online classes do not track attendance/are noneligible for a certificate completion, you can access this service now by doing the following:

STEP 1: PAYMENT

- Identify the # of classes you'd like to make-up: You can email Jenny to get this information along with the class topic you're missing
- Pay for these classes using our "Donate" button:
 - Under "Donation Amount", select "Other"
 - \$10 per person per class missed. For example, if you are interested in making-up class #9 and #10, the total cost would be \$20 per person.
 - Complete the form by filling in your contact and payment information
 - Under "Additional Comments", please share your name and the class number you are making-up
 - Submit

STEP 2: ACCESSING ONLINE CLASS

- Creating Account: Open [this page](#) and click "Get this course" (ignore the \$125.00) to create your account
- Email Address: Please use the email address on your Echo application to have access to our discounted price. You will need this in order to create your online account. Please email Jenny or Sofia if you'd like to update this information.
- Once the account has been created, you will be given access to the course within 24 hours or on the next business day.

*****As a kind reminder, we cannot issue you a Letter of Attendance or Parenting Certificate if you complete our current online course*****

For Participants Who Need to Track Attendance or Are Interested in Receiving a Parenting Certificate

If this is of interest to you, we kindly ask you not to enroll in our current online course and wait until we contact you since you won't receive class credit or receive a parenting certificate upon completion. Our goal is to relaunch this course in mid-April with the necessary components to offer a certificate of completion. We will notify you via email once this resource is available. Once you are able to enroll, you can follow the steps outlined above to make-up your missing classes at a discounted price.